



I take this opportunity to thank everyone for your support during this pandemic period. It has certainly been unprecedented times causing many disruptions to service, changes to routines and needs to adapt to new ways of communicating. Our dedicated staff have ensured continuous, high standard of support. Recently, we had one staff in the agency test positive, but, thankfully, the employee has fully recuperated. It is a credit to that employee and co-workers that no other staff and the residents of that home became infected with the virus. While some of the precautionary measures in place throughout the agency have caused some stress for some individuals and families, it is evident that those measures are a major contributor to keeping everyone healthy and safe. Thank you to everyone for your part in this journey.

While aspects of life are challenging, many good things have come to the forefront during the pandemic such as the strength and good will of everyone.

For all of you, I take this opportunity to say a sincere thank you.

Donna Marcaccio  
Executive Director

