

Strategic Priorities 2019-2021

Strengthening People

- Strong workforce
- Diverse Volunteer Base
- Ensuring Agency Values are central to all decisions/actions
- Maintain legacy of agency – quality of life services
- Ongoing development

Responsibility to Individuals and Families

- Clarity of responsibilities through Service Agreements
- Is what we do and how we do it, bring people closer to a life described by agency vision?
- Accountability to individuals and families
- Attention and action to unmet needs

Partnership and Collaborations

- Health, seniors
- Private sector
- Academic programs
- Housing
- Faith groups
- Community