

# Strategic Priorities 2016 - 2019

## Strengthening People

- Strong workforce
- Diverse Volunteer Base
- Ongoing Development (how to use the learning)
- Ensuring that they Agency Values are Internalized
- Mentorship
- Creativity, Forward Thinking
- Accountability

## Responsibility to Individuals and Families

- Quality of service
- Fulfilling our obligation under legislation, service agreements, Individual Support Plans and to do so in accordance with the agency values
- Is what we do for people bring them closer to a life described by the agency vision?
- Accountability to individuals and families
- Identification of unmet needs and required action
- Knowledge of who are the people we serve and their real needs
- Set boundaries for expenses – what ones are the responsibility of the person, family

## Responsibility to Community

- Services – are we meeting need
- Resources – based on need, are we responsive and how

## Partnership and Collaborations

- Health, seniors sector
- Private sector
- Academic programs
- Property related services